Supervised Visitation Service Agreement

Clear Lake, Texas | www.spacecityconnects.com | Complete all applicable fields

Client and case identification

Client full legal name

Other parent / party name

Court and county

Cause / case number

Date

Preferred safe phone or email

Parties and scope

This agreement is between Space City Connects – Family Visitation Services (Provider) and the undersigned Client. Provider offers structured observation of parent-child contact and/or supervised exchanges only when accepted in writing. Provider does not provide legal representation, therapy, custody evaluations, or guarantees of child safety or court outcomes.

Service selected: supervised visitation / exchange

Other participating parent / guardian

Applicable court order date / cause number

The controlling court order governs if inconsistent with this agreement. Provider may decline or pause services if an order is unclear, missing, modified, or cannot be implemented safely; parties should seek clarification through counsel or the court.

Scheduling, location and payment

Approved visitation site / office address

Visit duration / frequency / scheduling contact

Visit rate and billing unit (to be completed before signing)

Intake / report / exchange / late fees, if any

Deposit and payment due date / method

Cancellation notice period and applicable fee

No charges, cancellation penalties, or fee changes apply unless clearly completed and accepted by the Client before services. Fees for court testimony, records, and subpoenas, if any, require a separate written schedule consistent with law and court orders.

Client responsibilities

Client will provide accurate information and current orders, comply with safety and arrival instructions, remain respectful, avoid prohibited contact, and promptly disclose material changes in court restrictions or safety concerns. No person may bring a weapon, arrive impaired, threaten anyone, or attempt to remove a child without authorization.

Provider may document observations and safety incidents objectively, and may stop a visit when necessary for safety or compliance. Supervision is not a guarantee against every possible incident.

Confidentiality, records and communications

Provider maintains service records subject to applicable law and written recordkeeping practices. Records are not absolutely confidential or privileged. Disclosures may occur with valid authorization, lawful court process, mandatory reporting obligations, or other legal requirements. Provider will not promise secrecy regarding child safety concerns.

Provider is a neutral service provider, not an advocate for either parent. No participant may direct Provider to alter factual records.

Suspension, termination and dispute handling

Provider may suspend, end, or decline a visit or ongoing services for safety risks, court-order conflicts, nonpayment under disclosed terms, repeated policy violations, inability to provide appropriate supervision, or other documented operational reasons. Provider will follow applicable court directives and communicate service changes through appropriate channels; ending services does not change a court order.

Client may discontinue voluntary participation subject to the court order and agreed payment terms. Complaints may be submitted in writing to the business contact below.

Agreement and signatures

By signing, Client acknowledges receiving the completed fee schedule, relevant policies, and opportunity to ask questions. This agreement does not replace any required court authorization.

Client printed name / signature / date

Provider representative signature / date

Effective date

Additional party signature, if separately contracting (optional)